Minutes of ACCE Meeting October 22, 2009 Pierpont Community and Technical College Fairmont, West Virginia

ATTENDANCE:

Members in attendance:

Amy Pitzer, Concord University

Mike Dunn, Marshall University

Robert E. Long, West Virginia Higher Education Policy Commission

Ellen L. Moore, Blue Ridge Community and Technical College

Mary Alltop, Glenville State College

Natasha Robinson, Marshall Community and Technical College

Mary M. Igo, New River Community and Technical College

Deborah Cruse, Potomac State College of West Virginia University

Kenneth Harbaugh, Shepherd University

Terri M. Wells, Southern West Virginia Community and Technical College

Mary Ann Edwards, West Liberty University

Verne Britton, West Virginia Network for Educational Telecomputing (WVNET)

Pamela Woods, West Virginia Northern Community College

William H. Porterfield, West Virginia State University

Paul Martinelli, West Virginia University

Excused:

Fred Hardee, Bluefield State College

Cathy Stevenson, Bridgemont Community and Technical College

Larry Bloom, Eastern West Virginia Community and Technical College

John Piscitelli, Fairmont State University

Lee Ann Porterfield, Kanawha Valley Community and Technical College

Kenneth Moon, West Virginia School of Osteopathic Medicine

Timothy Beardsley, West Virginia University at Parkersburg

Barbara Boyd, West Virginia University Institute of Technology

Johnna Beane, West Virginia University Robert C. Byrd Health Sciences

Center Charleston Division

Unexcused:

Janene Seacrist, Council for Community and Technical College Education Bo Sellers, Pierpont Community and Technical College

Guests:

Thomas L. Krepel, President, Fairmont State University Harriet A. Bower, Library Tech Assistant II, Fairmont State University, Classified Staff Council Chairperson

Derek T. Crites, Work Control Assistant, Fairmont State University, Classified Employee

Beverly Jones, Program Assistant I, Pierpont Community and Technical College, Board of Governors Representative

Mary Jo Rutherford, Administrative Secretary Senior, Pierpont Community and Technical College, Classified Staff Council Chairperson

CALL TO ORDER

Chairperson, Ms. Amy Pitzer from Concord University, convened the meeting at 9:00 am. She expressed the appreciation of ACCE to Ms. Beverly Jones from Pierpont Community and Technical College for the willingness of the institution to host the meeting. Ms. Pitzer proceeded to introduce Dr. Thomas L. Krepel, President of Fairmont State University. President Krepel welcomed the ACCE members to the campus once again. He referenced the sense of community and collaboration on the part of employees at the institution. President Krepel reported that every employee has a vital role to play in the success of the institution and that all three categories of employees, faculty, non-classified and classified are involved in campus meetings. He especially singled out the significance of the contribution of classified employees in the success of the institution.

MINUTES

Ms. Pitzer asked Mr. Robert E. Long, Secretary from the West Virginia Higher Education Policy Commission, to report on the minutes from the September meeting that was held at New River Community and Technical College. Mr. Long distributed a copy of the minutes to the members. He reported that draft minutes had been distributed to the members via the ACCE LISTSERV on October 19, 2009 and that proposed changes were received. Mr. Long commented on those changes and stated the distributed version incorporated those changes. Mr. Kenneth Harbaugh from Shepherd University requested a change in wording be made as it related to the description of pay raises at Shepherd University. The revised wording, moving from Step 16 to Step 16 plus occurs in the last sentence of the second paragraph on page 6. Mr. Mike Dunn from Marshall University made a motion to approve the minutes with the inclusion of the recommended change from Mr. Harbaugh. Mr. Paul Martinelli from West Virginia University seconded the motion. MOTION UNANIMOUSLY APPROVED

ACCE COMMITTEE REPORTS

LEGISLATIVE COMMITTEE

Mr. Mike Dunn, Co-Chair of the Legislative Committee, reported that House of Delegates Speaker Mr. Richard Thompson had to cancel a recently scheduled meeting with the Marshall University Classified Staff Council but has rescheduled for December 2nd. He re-emphasized the critical importance of institutional Classified Staff Councils becoming proactive in their effort to invite members of their local delegations, especially members of the various committees on the Personnel Study, to campus to acclimate them on the subject.

BENEFITS COMMITTEE

Mr. William H. Porterfield from West Virginia State University and Chair of the Benefits Committee encouraged members to access the following PEIA websites at peiawatch.wordpress.com and wvpeia.com in order to become familiar with potential changes in plan benefits. He reported that PEIA is proposing a plan that will increase premiums by 4 percent as well as increases in both co-payments and out-of-pocket maximums for next fiscal year. The 4 percent premium increase will apply to both employee and employers. Mr. Porterfield also reported on the scheduled public hearings that will occur to obtain feedback from both current employees and retirees relative to the Finance Board recommendations. The dates and places of those meetings are as follows:

Monday, November 9, Charleston Civic Center, Little Theater Tuesday, November 10, Tamarack Theatre, Beckley Monday, November 16, Holiday Inn, Martinsburg Tuesday, November 17, Ramada Inn, Morgantown Wednesday, November 18, West Virginia Northern Community College, Wheeling Thursday, November 19, Marshall University Medical School,

Thursday, November 19, Marshall University Medical School, Harless Auditorium, Huntington

The meetings begin at 6:00 pm with registration at 5:30 pm. Ms. Pitzer reported that PEIA recently approved the full coverage for obtaining the vaccines for both the H1N1 and regular flu shots. Mr. Harbaugh suggested that each campus create a HR advisory group to address the benefit issues. Ms. Pitzer encouraged ACCE members to attend the public hearings and report back on the feedback given by current employees, retirees and affected parties.

RETREAT COMMITTEE

Ms. Ellen L. Moore from Blue Ridge Community and Technical College and Co-Chair of the Retreat Committee, reported that she has confirmed with Hawk's Nest State Park on both the availability of the facility for July 26 to 28 and the blocking of 25 rooms. She stated the room rate would be \$80.00 per night and that she was waiting on the contract from them. Ms. Moore also reported that the handling of meals is negotiable (can handle a number of ways) and that a deadline date on

rooms needs to be established so that unused rooms can be made available to the public.

WEB/COMMUNICATIONS COMMITTEE

increase

Ms. Pamela Woods from West Virginia Northern Community College and Co-Chair of the Web/Communications Committee reported that she has created an ACCE Facebook Group Account via www.facebook.com. She advanced the option of creating both a nonmember group capability and a members' only group capability. Ms. Woods shared the entry mechanism to the ACCE Facebook Group Account and some basic features of it.

OLD BUSINESS

Mr. Harbaugh asked Ms. Ellen L. Moore from Blue Ridge Community and Technical College to explain the raises received by employees at her institution. Ms. Moore reported that employees received a 3.5 percent cost of living raise as of July 1, 2009. Ms. Pitzer asked each institution to update the status of raises as of this meeting date. Following are the current status of pay raises for this fiscal year as reported by those ACCE representatives in attendance:

Marshall University-No salary increases for classified employees for this year

West Virginia State University-No salary increases for classified employees for this year but faculty received merit raises Kanawha Valley Community and Technical College-No salary increases for classified employees for this year

Pierpont Community and Technical College-Salary increases for classified employees to take place in mid-November. Will be Step

Blue Ridge Community and Technical College-3.5 percent cost of living increase for all employees starting on July 1, 2009

Marshall Community and Technical College-No salary increases for classified employees for this year

West Liberty University-Step increases of 3 percent for classified employees with over 15 years of service, faculty given promotional increases

New River Community and Technical College-Step increases for classified employees as of July 1, 2009. In October BOG considering allocating funds for additional pay increases for all three categories of employees

Glenville State College-No salary increases for classified employees for this year

Potomac State College of West Virginia University-No salary increases for classified employees for this year

Shepherd University-Pay issue to be addressed in November with expectation being an increased step for classified employees from

Step 16 to Step 16 plus and an approximately 2 percent merit raise for faculty and non-classified

West Virginia Northern Community College-Step increases were approved for classified employees in July. In October BOG approved 2 percent pay raise for classified employees with more than 15 years of service, a 2 percent increase for non-classified employees with salaries not greater than 60,000 and \$500 pay increase for non-classified employees with salaries greater than \$60,000.

Concord University-Step increases were approved for those classified employees below Step 15 in July

West Virginia Higher Education Policy Commission-Step increases were approved for those classified employees below Step 15 in July resulting in 2001 salary schedule being fully funded. West Virginia University-No salary increases for classified employees as of October 22. Proposal to be presented at next BOG meeting that a salary increase of 2 percent be given to classified employees, 1.5 percent for faculty and 1 percent for non-classified employees

Southern West Virginia Community and Technical College-No salary increases for classified employees for this year

NEW BUSINESS

MEETING WITH HUMAN RESOURCES STAFF AT WEST VIRGINIA UNIVERSITY

Ms Pitzer reported that she, Mr. Mike Dunn, Mr. Paul Martinelli and Ms. Jo Morrow, Classified Staff Council Chairperson and Board of Governors representative at West Virginia University met with various West Virginia University Human Resources personnel on Tuesday, October 20th at West Virginia University. The WVU HR staff informed the group of the various HR initiatives that are underway such as the apprenticeship program, the leadership program and the performance management system. The latter appears similar to what the Performance Management Committee devised. The WVU HR staff volunteered their services to other institutions should such institutions be interested in pursuing such initiatives.

MEETING WITH CLASSIFIED STAFF COUNCIL AT WEST VIRGINIA UNIVERSITY

Ms. Pitzer reported that she, Mr. Mike Dunn, Mr. Robert E. Long, Mr. Kenneth Harbaugh, Ms. Deborah Cruse from Potomac State College of West Virginia University and Mr. Verne Britton from West Virginia Network for Educational Telecomputing (WVNET) was invited to the meeting of the West Virginia University Classified Staff Council on October 21st. ACCE members interacted with Classified Staff Council

members on a variety of issues not the least of which was the Personnel Study and its inclusion on the legislative priority list for the West Virginia University Classified Staff Council, the urgency of inviting local delegates to campus to encourage their support for the Personnel Study, salary/pay increase issues and other pertinent topics that affect classified employees.

Ms. Pitzer advised the Staff Council members that contrary to comments and statements that may be made to convince classified employees at the two major universities that their campuses should be removed from the Personnel Study that she believes the inclusion of classified employees from such institutions is in their best interests over the long term. Mr. Dunn reported that Mr. Jay Cole, Interim Chief of Staff, Office of the President attended the afternoon session of the meeting where continued interaction occurred on a variety of topics and that he intently listened to the issues and noted various points given. Mr. Cole advised the group that President Clements was supportive of personnel issues that improve employee performance. A sincere appreciation was extended to Ms. Morrow by Ms. Pitzer for both inviting ACCE members to the meeting as well as securing entrance for ACCE members to the Women of Color luncheon. At the luncheon various ACCE members met West Virginia University President James P. Clements.

UPDATE ON MEETING WITH PERSONNEL STUDY CONSULTANTS

Ms. Pitzer reported on the meeting that was held on October 16th at the Capitol involving ACCE members and Mr. Jerry T. Edge, one of the consultants hired by the Legislature to work on the Personnel Study. She stated the purpose of the meeting was to obtain input from ACCE members relative to their issues and concerns in the area of Classification and Compensation. The meeting lasted approximately two (2) hours in which Mr. Edge had about five (5) pages of notes. Mr. Edge reported that many of the issues and concerns noted by ACCE members were similarly expressed by other constituent groups but that two new issues surfaced during the discussion with ACCE members. Mr. Edge reported that he is to meet with the institutional Human Resources personnel later today and that he and Mr. James R. Beatty, the other consultant working on the project, with meet with the institutional presidents of the Community and Technical Colleges on October 23rd and with the institutional presidents of the Higher Education Policy Commission on November 19th or 20th. He indicated that they have already met with a number of the Personnel Sub- Committees and Committees as well as with legislative leadership. Mr. Long reported that Mr. Edge was emphatic in his total support for inclusion of proper accountability and subsequent enforcement consequences for any indiscretion in the maintenance of the system. He also reported that the consultants may recommend that a Human Resources guru be hired and that person be housed at the HEPC Central Office with possible reporting to the Policy Commission rather than to the

Chancellor. Institutional Human Resources Directors would report to the Human Resources guru rather than to institutional presidents. Mr. Edge mentioned the inclusion of regular audits by outside firms as an important component of the system. Mr. William H. Porterfield from West Virginia State University reported that Mr. Edge admitted the current system to be unequivocally broken and needed total over-haul. Ms. Pitzer raised a concern over the hiring process that will be instituted as well as the ability of the person to overcome both internal and external pressures to manipulate policy mandates. Mr. Edge provided an e-mail address, jedge@rmconsultants.com. Mr. Harbaugh thought the meeting was extremely positive and considered it a win/win situation for classified employees. He also suggested the creation of an Advisory Committee that the Human Resources czar would report to. Mr. Dunn emphasized the need for seeking total unanimity from all institutional Classified Staff Councils in support of the Personnel Study Mission Statement. Mr. Porterfield raised the question of who received the market study data. Ms. Pitzer indicated that it was her understanding that at least some form of the market data was provided to Human Resource Directors, Chief Financial Officers and Presidents for review and comment.

PREPARATION FOR ACCE PRESENTATION TO HEPC, CCTCE AND LOCEA

Ms. Pitzer reported on the need for ACCE to begin the process of formulating its presentation to the following: HEPC, CCTCE and LOCEA. She proposed the development of a common power point presentation to be presented to the three (3) organizations.

Ms. Cruse raised the issue of changing both the date and location of the January ACCE meeting, currently scheduled for January 7th at West Liberty University, to a date and time to coincide with the January Legislative Interim meetings. The Legislative Interims are scheduled for January 10 to 12 in Charleston and the legislative session starts on Wednesday, January 13th. Mr. Kenneth Harbaugh from Shepherd University made a motion to cancel the ACCE meeting scheduled for January 7th at West Liberty University and reschedule the meeting for Charleston during the week of the Legislative Interims at a location to be determined by the Executive Committee. Ms. Deborah Cruse from Potomac State College of West Virginia University seconded the motion. MOTION UNANIMOUSLY APPROVED

Ms. Pitzer recognized the attendance of Ms. Harriet A. Bower, Library Tech Assistant II and Classified Staff Council Chairperson at Fairmont State University, Ms. Mary Jo Rutherford, Administrative Secretary Senior and Classified Staff Council Chairperson at Pierpont Community and Technical College and Mr. Derek T Crites, Work Control Assistant and a classified employee at Fairmont State University. Mr. Crites was instrumental in preparing the meeting room and assisting in other ways.

A discussion ensued on the essential issues to be incorporated within the three (3) presentations. Issues presented were for Personnelthanking the members of the Policy Commission and Council for their financial support for another successful Leadership Conference that ACCE hosted and legislative leaders for both their financial and general support for completion of the Personnel Study. The need to emphasize the importance of increased state funding for higher education and the vital role that classified employees play in the success of the institution from the standpoint of services provided to students Typically, a classified employee makes the first contact with potential recruits via the admissions process, services most student needs during their attendance and provides similar services once such students graduate via the alumni office. The importance of establishing a theme for the presentations was noted. Mr. Paul Martinelli from West Virginia University produced a Fact Book-1989 Edition, Facts on Higher Education that was compiled and annually distributed by the governing body at that time. Ms. Pitzer distributed copies of four (4) tables from the Fact Book. The information consisted of:

- (1) Economic impact of higher education and higher education facts
- (2) Student enrollment at each institution and West Virginia enrollment by county
- (3) Comparison of tuition and fees and Profile of West Virginia Public College and University Students
- (4) Classified employee pay and number of full-time employees, includes classified, non-classified and faculty at each institution. Another item needing classified employee support relates to the approval of legislation to alter the method of funding capital projects and dedicating a percent of those freed up funds for salary enhancements.

Potential Personnel Study Talking Points for Inclusion in Presentation

- (1) Impacts all three categories of higher education employees
- (2) Consultants have been hired by the Select Committee on Student Personnel to complete the study and submit a report in December 2009
- (3) Fairness in wages and benefits with other categories of higher education employees
- (4) Classified employees will be expected to perform at a higher proficiency with fewer resources and take on more duties without compensation as compared to faculty and non-classified
- (5) Classified employees are prevalent at every level of the organizational structure of the institution and whose duties span from food service workers at the lowest pay grade level to managerial/director type workers at the highest pay grade levels

- (6) Review of 2001 salary schedule and its goals against expectations from the current study
- (7) Legislature showed its commitment for overhaul of the current system by not only establishing the Select Committee on Higher Education Personnel but by hiring consultants to complete the study
- (8) Address livable wage and poverty issue in the establishment of compensation levels
- (9) Assess the need to continue the bottom four (4) and top three (3) or four (4) pay grades should there be few current classified employees in those pay grades
- (10) Address the inequities of the current system whereby a number of institutions remain at less than full-funding. Fully funding those institutions must be an immediate priority

Ms. Pitzer divided the members into two (2) work groups and assigned each group with devising informational slides to be brought before the entire members at a later date. Such material will be utilized in the formulation of the ACCE presentation at the meetings of HEPC, CCTCE and LOCEA over the next two (2) months. She also advised the two (2) work groups that individual members of each group would be participants in the presentation of the materials.

ANNOUNCEMENTS BY MEMBERS

Ms. Pitzer reported that the next ACCE meeting will be held on November 19th at West Virginia University with the Policy Commission meeting at the same site on the next day. She requested that the minutes reflect the sincere appreciation of ACCE to Ms. Beverly Jones from Pierpont Community and Technical College for being such a hospitable host in a substitute role. Ms. Jones is to be commended for the excellent accommodations, the fine food and condiments and especially for the trinkets and gifts. Mr. Martinelli stated that he would communicate with the membership once he determines the status of a meeting room for the ACCE meeting scheduled for November at West Virginia University. There being no further business to come before the members, Mr. Kenneth Harbaugh from Shepherd University made a motion to adjourn. Ms. Mary Alltop from Glenville State College seconded the motion. The meeting adjourned at 2:55 pm.

RESPECTFULLY SUBMITTED.

Robert E. Long, Secretary UNANIMOUSLY APROVED